

**Report of
Performance Measures for Applications**

**As Described in
Report and Order (FCC 07-150)**

**Prepared
August 31, 2007**



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Introduction

On August 29, 2007, the Federal Communications Commission (FCC) released a Report and Order¹ which made changes that impact all Universal Service Funds (USF) programs, including E-rate. One facet of the changes dealt with requiring USAC to provide performance measures to the FCC on a periodic basis.

Application Processing Measures

In the Report and Order, the FCC directed USAC to report the following metrics related to the processing of applications²:

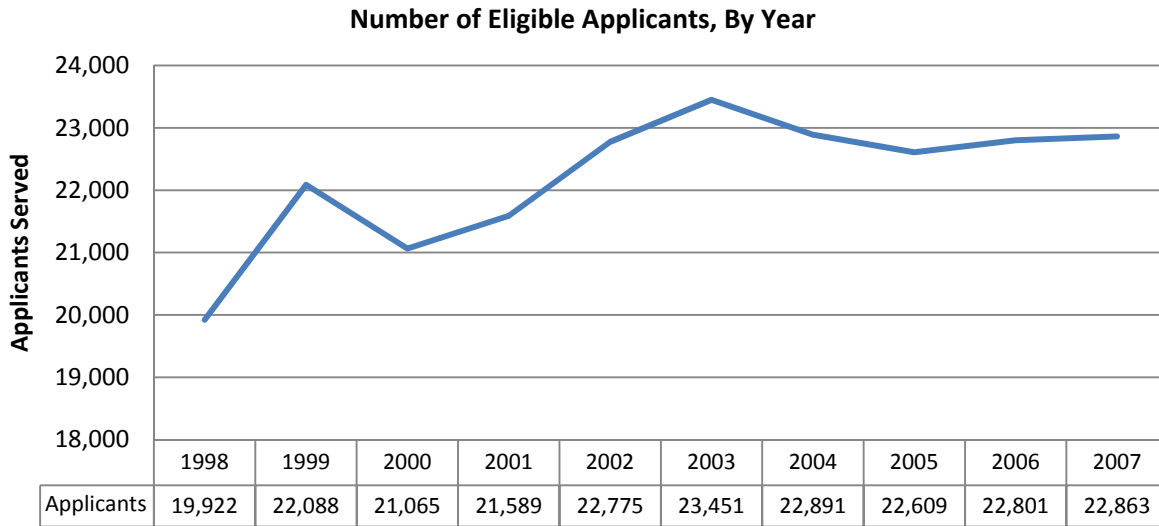
1. Number of eligible applicants served and their discount rate;
2. Number of applications and FRNs submitted;
3. Average (mean) processing time and percent of applications and FRNs completed by June 1; measured from the date of receipt to the date of commitment or denial;
4. Processing time for fastest 50 percent, 75 percent, and 100 percent of the applications and FRNs;
5. Number of applications and FRNs rejected;
6. Number of applications and FRNs granted;
7. Average (mean) dollar amount awarded and median dollar amount awarded, per FRN;
8. Total amount disbursed.

Funds For Learning has performed an analysis of the available E-rate funding information to provide all E-rate stakeholders a preliminary report on the above metrics. The E-rate funding information available to Funds For Learning from the SLD is not sufficient and certain assumptions were made to complete the calculations. These assumptions will be noted where needed.

¹ FCC 07-150, Adopted: August 22, 2007.

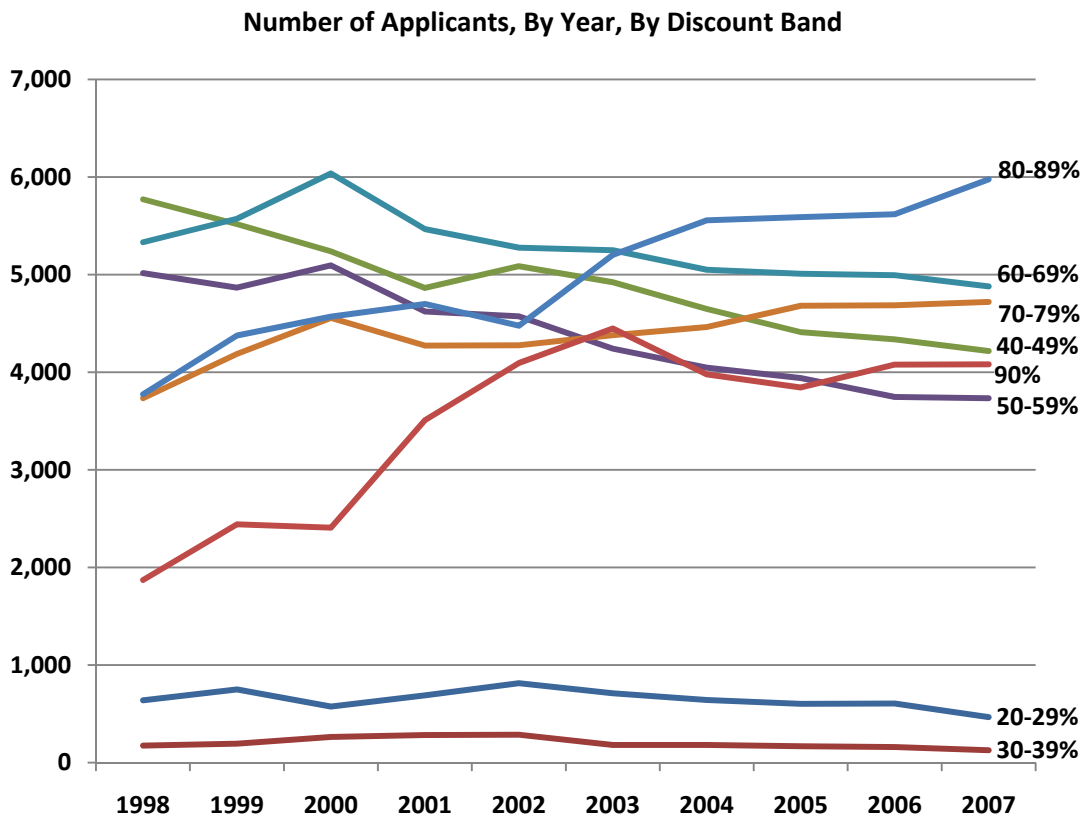
² Paragraphs 44-46 of FCC 07-150.

Metric 1: Number of Eligible Applicants Served and Their Discount Rate



See Notes: 1, 2

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Notes: 1, 3

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Number of Applicants, By Year, By Discount Rate

Disc%	1998	1999	2000	2001	2002	2003	2004	2005	2006	2007
20	520	630	418	533	643	549	518	481	484	369
21	1	1	4	4	2	1	1		1	
22			3	3	1	4	1	3	1	2
23	1	3	4	12	3	6	4	3	4	4
24	3	6	7	4	6	6	3	6	2	1
25	92	95	104	94	123	117	92	93	100	72
26	3	2	9	8	6	7	6	6	2	6
27	5	5	7	9	7	7	8	3	2	6
28	8	4	8	11	12	9	2	3	4	4
29	6	5	11	13	12	6	7	5	6	3
30	10	10	8	10	22	10	11	9	10	5
31	6	10	15	17	14	12	8	7	7	8
32	14	11	11	16	10	10	8	12	9	4
33	21	21	25	25	21	13	11	13	9	7
34	19	21	26	20	27	11	17	6	15	11
35	12	20	33	26	23	19	19	18	9	10
36	11	19	19	27	33	18	21	19	10	15
37	27	24	38	40	35	23	18	15	20	13
38	37	36	46	54	58	39	39	30	23	21
39	18	22	43	49	44	27	29	39	48	33
40	4487	4160	3621	3241	3377	3582	3326	3145	3073	3015
41	117	140	186	204	185	180	178	173	170	173
42	131	125	163	178	191	135	150	137	144	144
43	135	143	182	173	162	139	134	124	126	132
44	136	127	169	170	205	135	133	127	116	114
45	172	181	211	212	217	155	154	169	157	143
46	165	138	168	163	170	140	166	139	131	126
47	206	248	258	249	285	230	230	198	209	186
48	125	136	149	160	146	113	86	107	101	92
49	97	119	132	113	148	113	91	92	109	92
50	3162	2869	2708	2303	2232	2436	2342	2313	2139	2094
51	100	119	161	161	152	122	127	102	119	117
52	124	152	174	191	166	145	131	153	128	131
53	152	163	193	192	199	167	153	159	144	153
54	210	203	267	255	267	195	190	212	193	200
55	297	326	363	337	344	256	272	205	251	247
56	265	282	313	334	317	219	200	193	193	197
57	310	370	460	402	427	375	316	313	307	312

Disc%	1998	1999	2000	2001	2002	2003	2004	2005	2006	2007
58	212	195	254	227	225	156	162	146	141	137
59	183	187	201	219	244	171	154	143	131	145
60	3360	3319	3201	2780	2548	3061	2999	2932	2824	2732
61	144	183	239	213	252	180	188	173	175	170
62	161	189	277	240	213	192	150	175	180	180
63	207	202	240	233	231	183	199	199	212	213
64	205	245	349	333	343	282	229	253	268	248
65	343	387	484	463	486	389	374	330	359	363
66	254	256	322	276	304	257	237	240	268	265
67	296	345	410	414	410	312	314	344	337	332
68	192	227	248	264	256	213	176	166	178	191
69	170	219	266	250	233	181	184	197	193	185
70	2063	2070	2109	1907	1819	2294	2342	2355	2292	2296
71	177	258	275	262	279	200	198	217	207	206
72	211	269	275	253	252	209	181	219	241	207
73	161	199	206	215	228	211	193	222	223	235
74	204	226	289	275	303	269	271	326	340	329
75	278	385	444	428	391	371	387	383	401	456
76	178	206	277	263	249	217	221	240	246	295
77	239	306	410	395	439	367	410	434	450	417
78	153	169	164	159	198	152	155	175	146	150
79	70	99	108	116	118	90	105	110	139	129
80	3113	3481	3503	3497	3298	4215	4408	4338	4290	4538
81	79	79	116	127	136	108	99	122	120	158
82	82	95	130	145	126	111	137	144	167	170
83	71	106	132	126	120	94	143	144	145	178
84	60	97	105	127	103	91	119	144	162	179
85	113	130	167	186	166	151	158	195	194	211
86	85	113	139	153	151	117	153	135	151	150
87	90	150	157	180	196	171	192	212	221	209
88	52	76	75	95	109	83	94	92	98	100
89	29	48	45	62	71	61	53	63	71	83
90	1871	2441	2407	3508	4094	4448	3978	3843	4078	4080

Notes 1,3

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Metrics 2, 5, & 6: Number of Applications and FRNs Submitted; Number of applications and FRNs rejected; Number of applications and FRNs granted

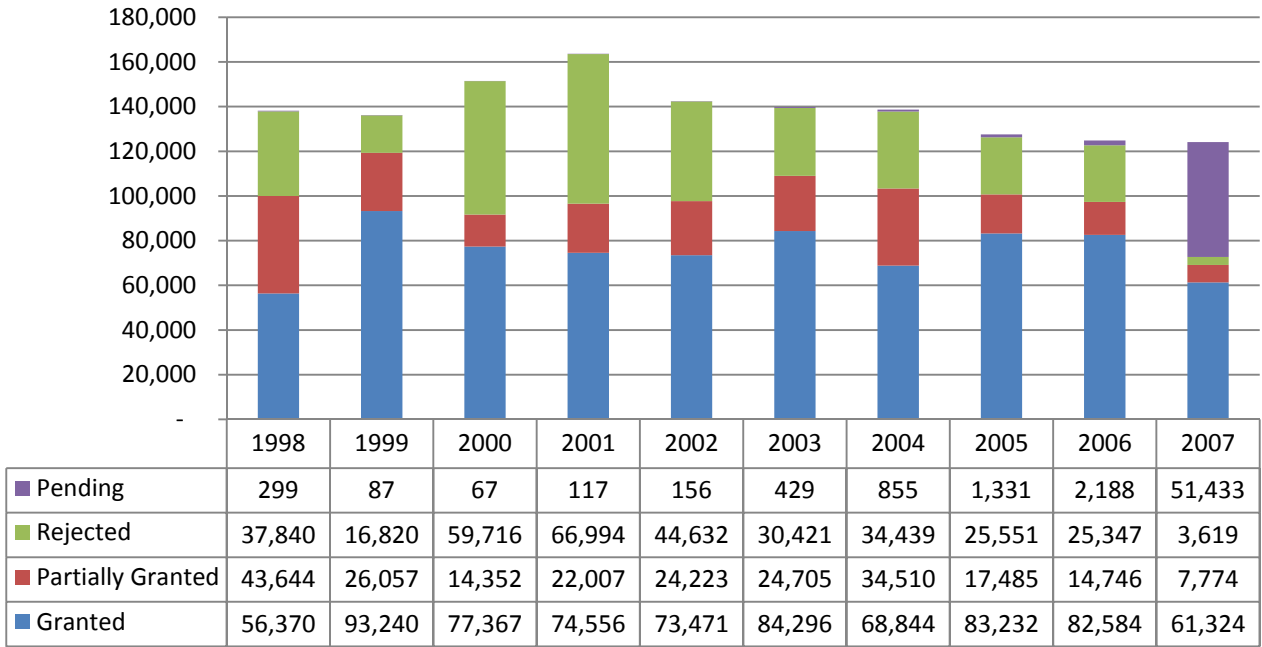
Number of Applications, by Status, by Year



Notes: 1, 4

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Number of FRNs, by Status, by Year

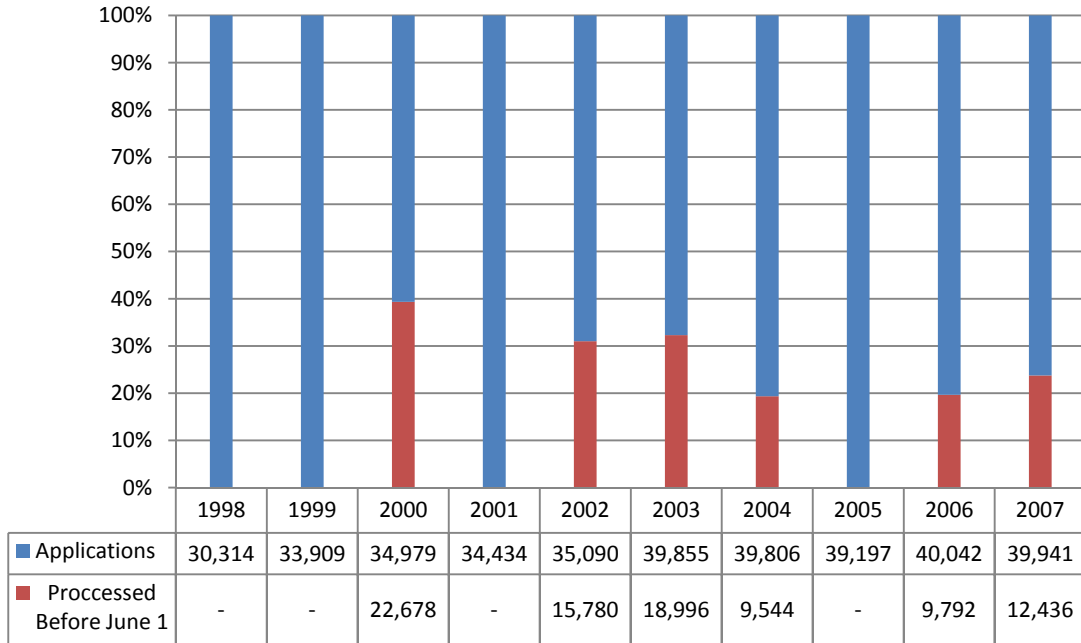


Notes: 1, 5, 6

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Metric 3: Average (mean) processing time and percent of applications and FRNs completed by June 1; measured from the date of receipt to the date of commitment or denial;

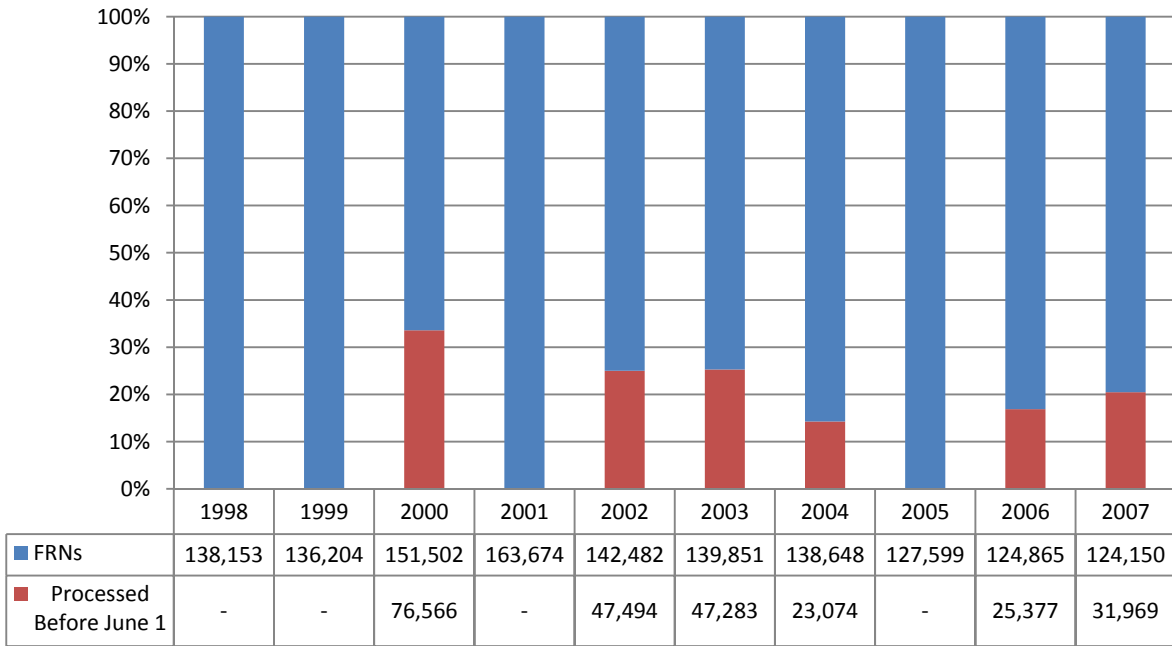
Percent of Applications Process by June 1



Notes: 1, 8, 9, 10

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Percent of FRNs Processed by June 1

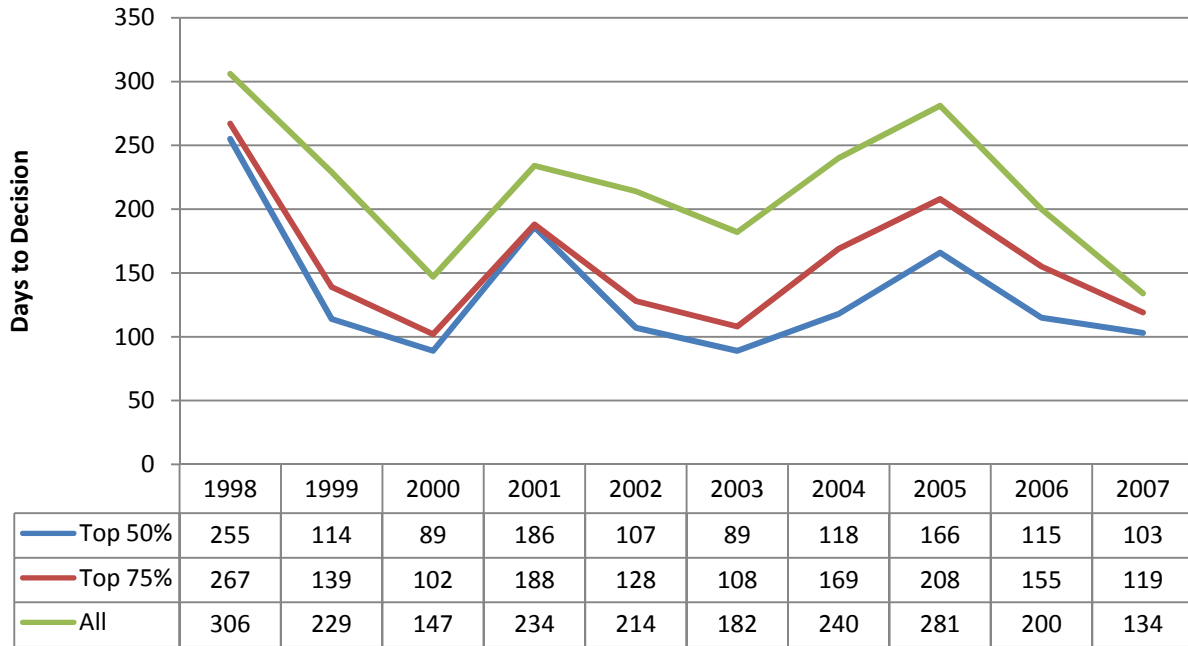


Notes: 1, 8, 9, 10

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Metric 4: Processing time for fastest 50 percent, 75 percent, and 100 percent of the applications and FRNs;

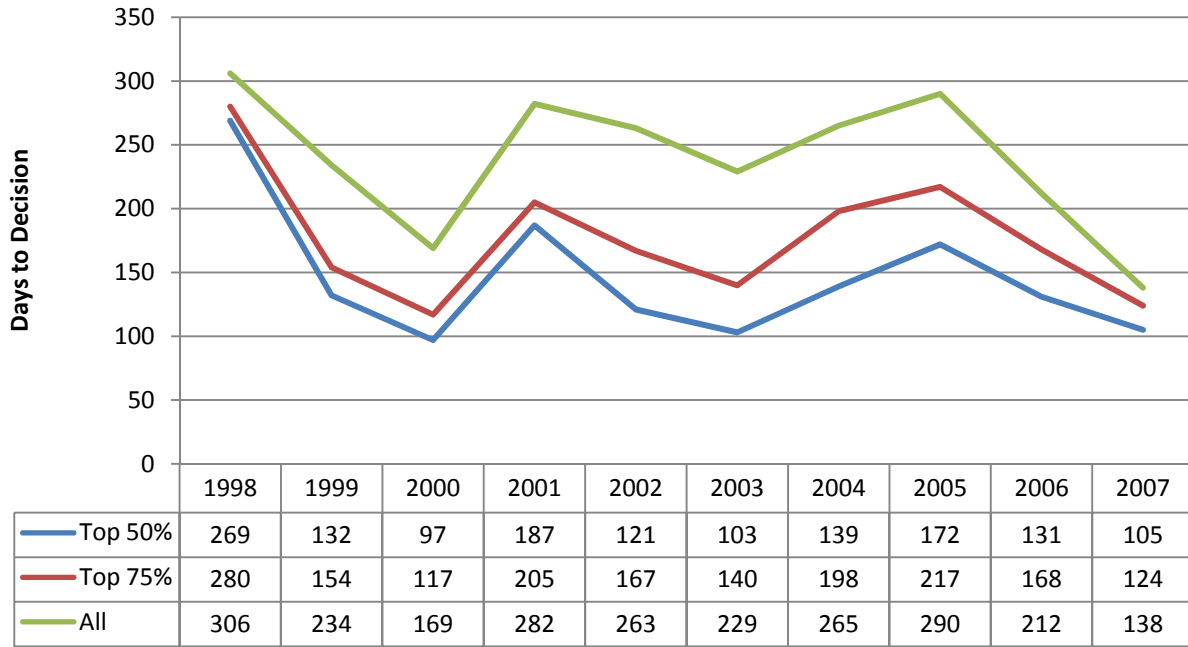
Average Processing Times, Applications



Notes: 1, 8, 9, 12

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Average Processing Times, FRNs

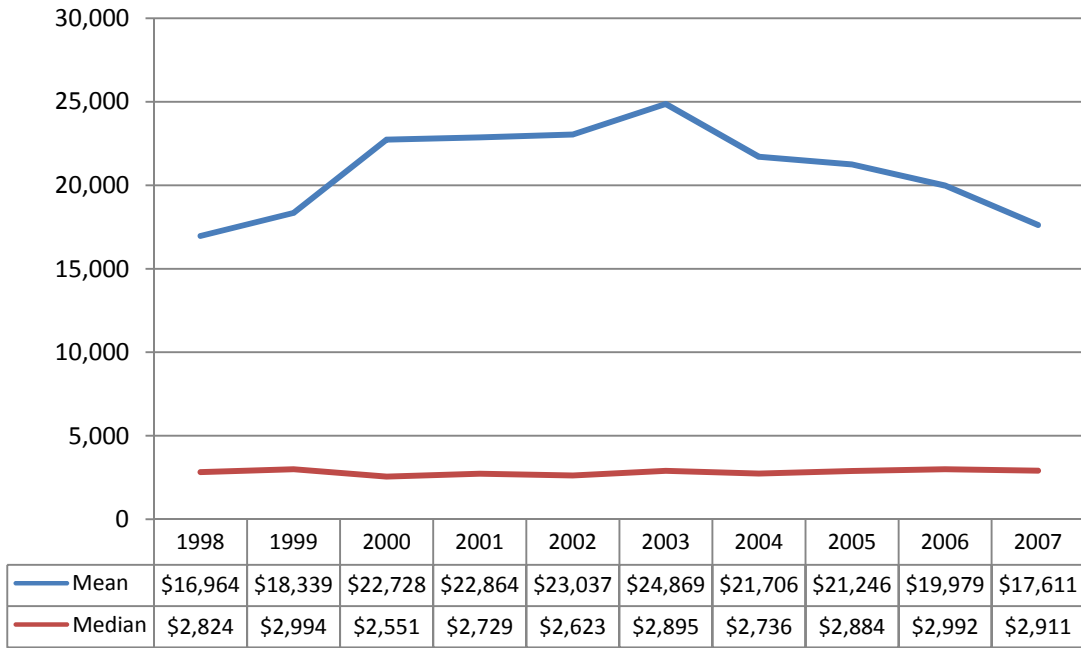


Notes: 1, 8, 12

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Metric 7: Average (mean) dollar amount awarded and median dollar amount awarded, per FRN;

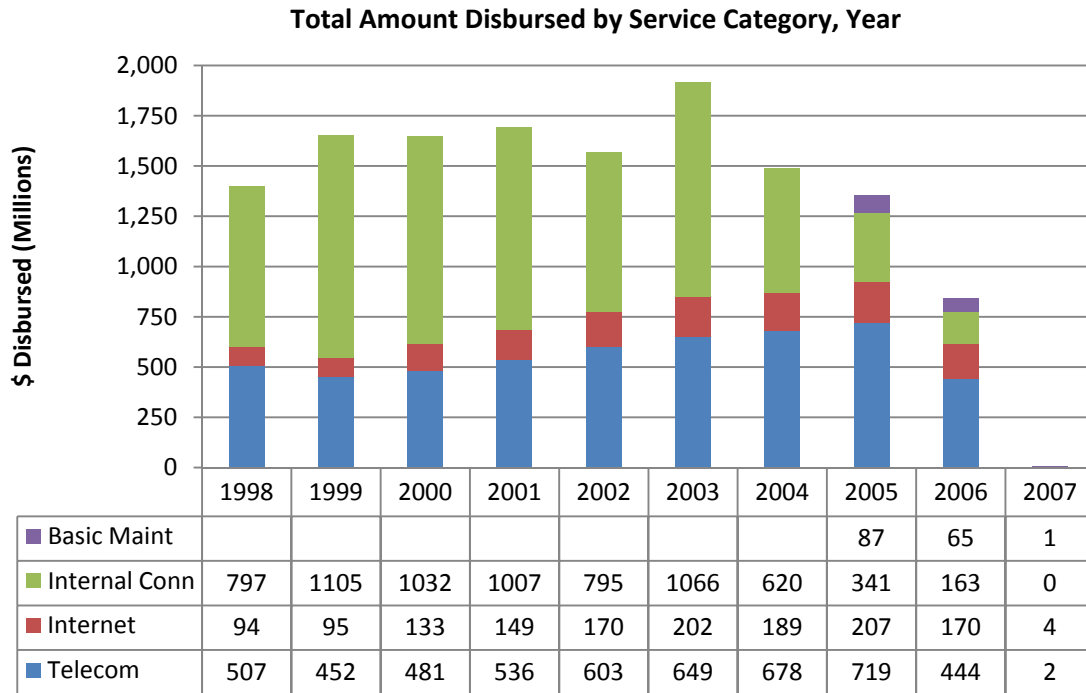
Mean and Median Dollar Amount Awarded



Notes: 1, 7, 12

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Metric 8: Total Amount Disbursed



Notes: 1, 11

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Notes

1. Information obtained from E-rate Manager EDGE service on 8/30/2007. FRNs which were not part of the original Form 471 application (e.g. Split FRNs) are not disaggregated from the calculations.
2. The number of eligible applicants was calculated by counting the number of distinct Billed Entity Numbers (BENs) that were associated with at least one Funding Request (FRN) during the specified funding year.
3. The Number of Applicants by Year by Discount Rate counts the number of distinct BENs that have at least one FRN during the specified funding year at the specified discount rate. It is understood that an applicant with funding requests at more than one discount rate are counted into each discount.
4. This chart displays the number of distinct Form 471 Applications by funding year. A Form 471 is given a designation of Granted, Pending, or Rejected if ALL FRNs associated with the Form 471 application are at the specified status. A Form 471 is given a designation of Mixed when there is at least one FRN on the Form 471 application does not have the same status of others on that same application.
5. The Funding Requests are categorized as follows:
 - a. Granted – Funded as requested (Original Requested Amount equals Committed Amount)
 - b. Partially Granted – Funded, but reduced (Original Requested Amount greater than Committed Amount).
 - c. Rejected – Not funded, committed amount equals \$0.00.
 - d. Pending – No decision has been made on this Funding Request.
6. There are five FRNs in Funding Year 1998 with a status of “Partially Funded” in the SLD’s database, these are considered “Partially Funded”.
7. Mean (average) was calculated by totaling the Committed Amount of Funding Requests that were either fully funded or partially funded and dividing by the count of the Funding Requests. Median was calculated by ordering the list of Committed Amounts for Funding Request that were either fully funded or partially funded and locating the value that was in the center of the list.
8. Processing time expressed in number of days. Each application and FRN was calculated by determining the number of days from the close of the Form 471 Application filing window for the given year and the Funding Commitment Decision Letter (FCDL) date for the FRN.
9. In the case where there is more than one FCDL date associated with an application, the earliest date was used for calculating the processing time for Form 471 applications.
10. This percentage is based on all applications, and does not disaggregate large or complex applications as permitted by the FCC’s instructions to USAC.
11. The Total Amount Disbursed by Service Category, Year shows by service category the amount of money in millions that have been authorized for disbursement by the SLD. This amount does not necessarily represent actual dollars disbursed.
12. Applications or FRNs that are pending a decision are not factored into the calculation of average processing time. Averages will change when decisions are made on these items.