

March 17, 2017

The Honorable Ajit Pai
Chairman
Federal Communications Commission
445 12th Street SW
Washington, DC 20554

Dear Chairman Pai,

The E-Rate program is essential for providing internet connectivity to the nation's schools and libraries. These institutions are vital outlets to connect all Americans, including millions of Americans in rural parts of the country. For many communities, these schools and libraries are the only source of free public internet access. We write to encourage you to support this vital source of funding that benefits children across America.

Congress established the E-Rate program in the Telecommunications Act of 1996, and since then it has been a huge success. When we created the E-Rate, barely 14 percent of classrooms had access to the internet. Today, nearly all schools around the country are connected, and the internet is now a standard part of the learning experience. The E-Rate ensures that students from working-class and rural neighborhoods can connect to and be afforded all of the opportunities given to students from more affluent communities. With technology expanding into nearly every facet of our lives, we need to ensure all Americans – whether urban or rural, rich or poor – remain connected and competitive in this global economy by continuing to support this essential program that millions of kids rely on across the nation.

We are proud of the extraordinary history of this program and we want to ensure that its future is even brighter. We look forward to continuing to work with you to ensure that the E-Rate remains strong for generations to come, just as Congress intended when we put the E-Rate into law over two decades ago.

Sincerely,



Edward J. Markey
United States Senator



Dan Sullivan
United States Senator



FEDERAL COMMUNICATIONS COMMISSION
WASHINGTON

OFFICE OF
THE CHAIRMAN

May 8, 2017

The Honorable Dan Sullivan
United States Senate
702 Hart Senate Office Building
Washington, D.C. 20510

Dear Senator Sullivan:

Thank you for your letter expressing support for the E-rate program. E-Rate is a key component of the Universal Service Fund and helps millions of students in America benefit from digital learning. That is why, four years ago, I said that “E-Rate is a program worth fighting for.” A more effective E-Rate program—one that promotes better connectivity for students and library patrons alike—can be a powerful tool to help bridge the digital divide.

Unfortunately, there recently have been serious flaws in the administration of the E-Rate program—flaws regarding the application process for schools and libraries and in particular the development and roll-out of the online E-Rate Productivity Center (EPC). The project, approved by the prior administration, was supposed to cost \$19 million when USAC began implementing it in 2014. But over \$30 million has already been spent, and estimates are that the total cost may be \$60 million or greater. What’s worse, too many schools and libraries have been unable to receive approval for applications filed more than a year ago, leading to project cancellations and fewer services for our nation’s students and library patrons.

This is unacceptable, and it’s why I recently wrote to the Universal Service Administrative Company, directing them to fix the E-Rate application process and take all steps needed to ensure that schools and libraries do not suffer because of IT failures. I have attached a copy of that letter.

I appreciate your interest in this matter and I look forward to working with you as we pursue the goal of promoting digital learning. Please let me know if I can be of any further assistance.

Sincerely,

Ajit V. Pai

P.S. Senator, great to see you (and, separately, Manisha) recently! As always, I'm grateful for your support. Look forward to catching up soon.



FEDERAL COMMUNICATIONS COMMISSION
WASHINGTON

OFFICE OF
THE CHAIRMAN

May 8, 2017

The Honorable Edward J. Markey
United States Senate
255 Dirksen Senate Office Building
Washington, D.C. 20510

Dear Senator Markey:

Thank you for your letter expressing support for the E-rate program. E-Rate is a key component of the Universal Service Fund and helps millions of students in America benefit from digital learning. That is why, four years ago, I said that “E-Rate is a program worth fighting for.” A more effective E-Rate program—one that promotes better connectivity for students and library patrons alike—can be a powerful tool to help bridge the digital divide.

Unfortunately, there recently have been serious flaws in the administration of the E-Rate program—flaws regarding the application process for schools and libraries and in particular the development and roll-out of the online E-Rate Productivity Center (EPC). The project, approved by the prior administration, was supposed to cost \$19 million when USAC began implementing it in 2014. But over \$30 million has already been spent, and estimates are that the total cost may be \$60 million or greater. What’s worse, too many schools and libraries have been unable to receive approval for applications filed more than a year ago, leading to project cancellations and fewer services for our nation’s students and library patrons.

This is unacceptable, and it’s why I recently wrote to the Universal Service Administrative Company, directing them to fix the E-Rate application process and take all steps needed to ensure that schools and libraries do not suffer because of IT failures. I have attached a copy of that letter.

I appreciate your interest in this matter and I look forward to working with you as we pursue the goal of promoting digital learning. Please let me know if I can be of any further assistance.

Sincerely,

A handwritten signature in black ink that reads "Ajit V. Pai".

Ajit V. Pai