

Channing Estep

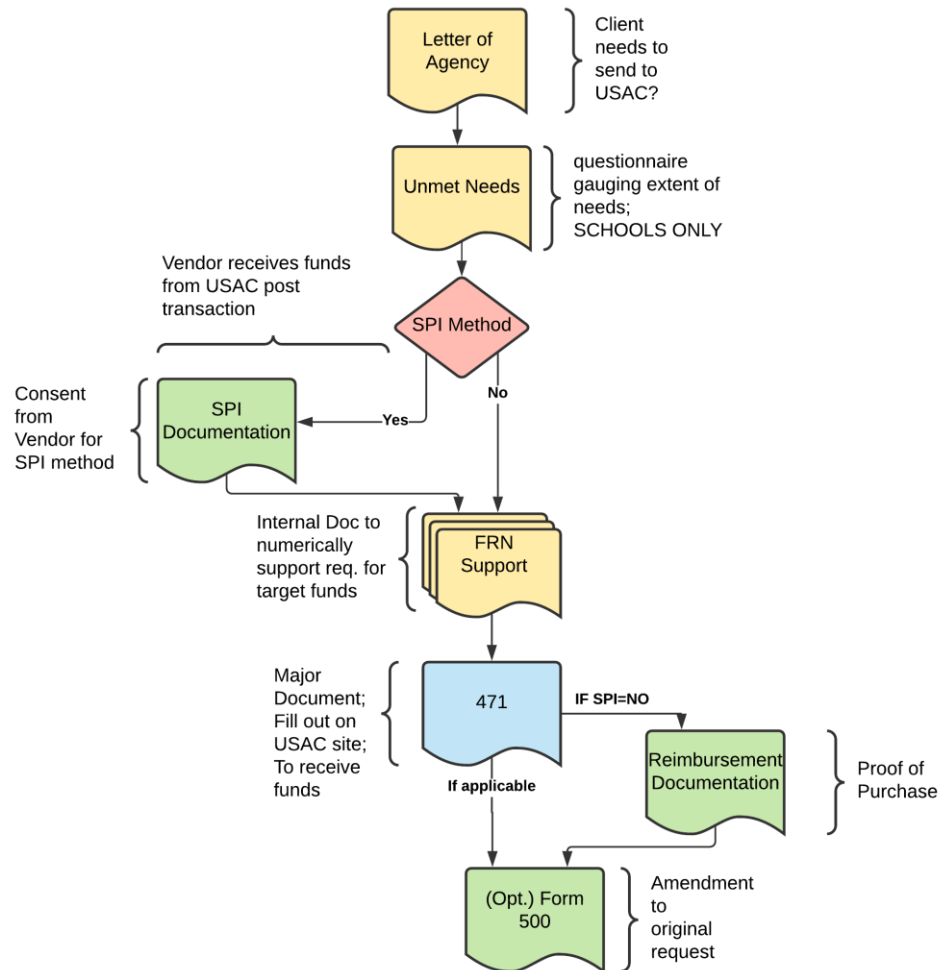
FFL ECF Intern since July 12 2021
OU Industrial and Systems Engineering
2023



Why is an engineering student interning at FFL?

- Industrial & systems engineering is focused around optimization of processes
- ECF requires process development

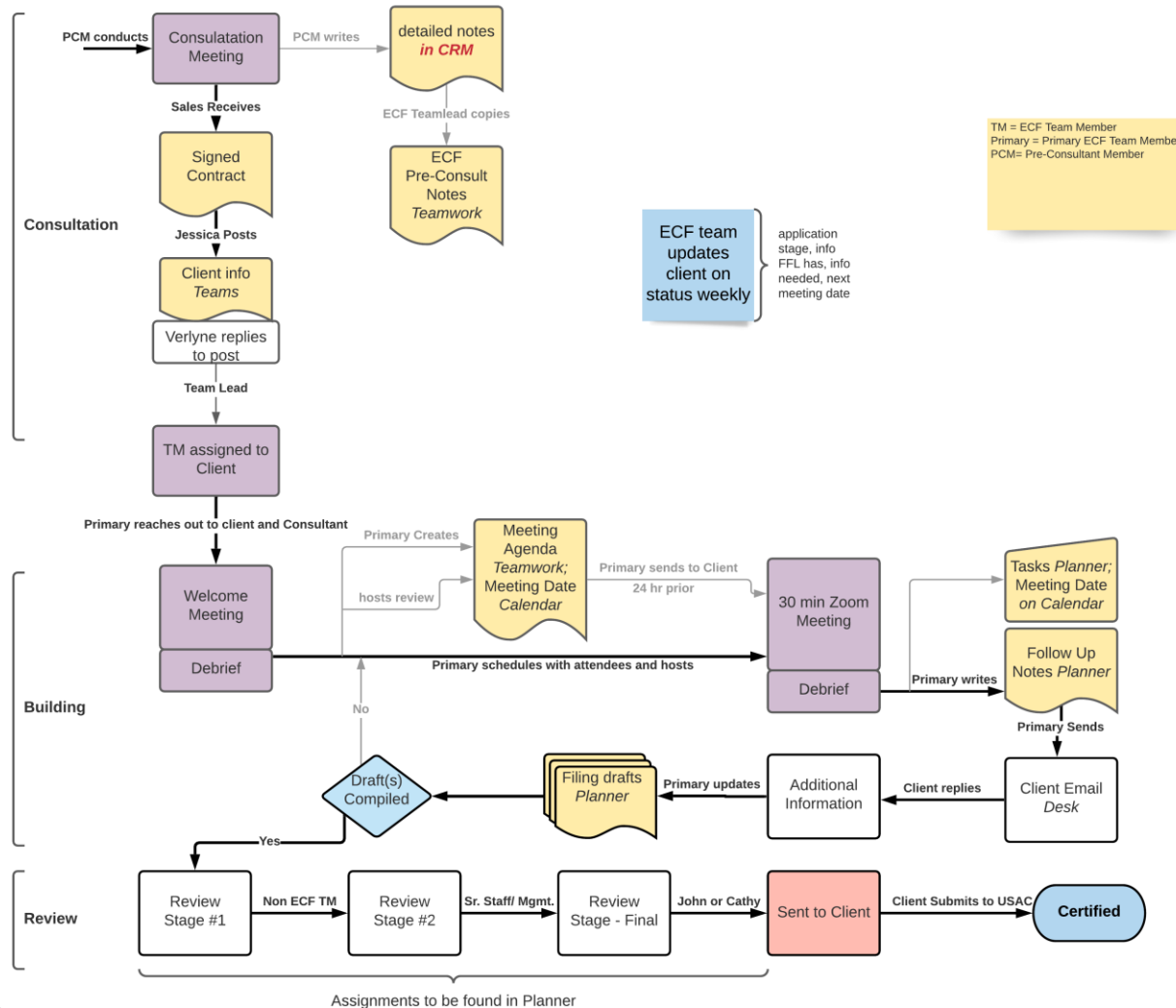
Process Development



Document Relationships

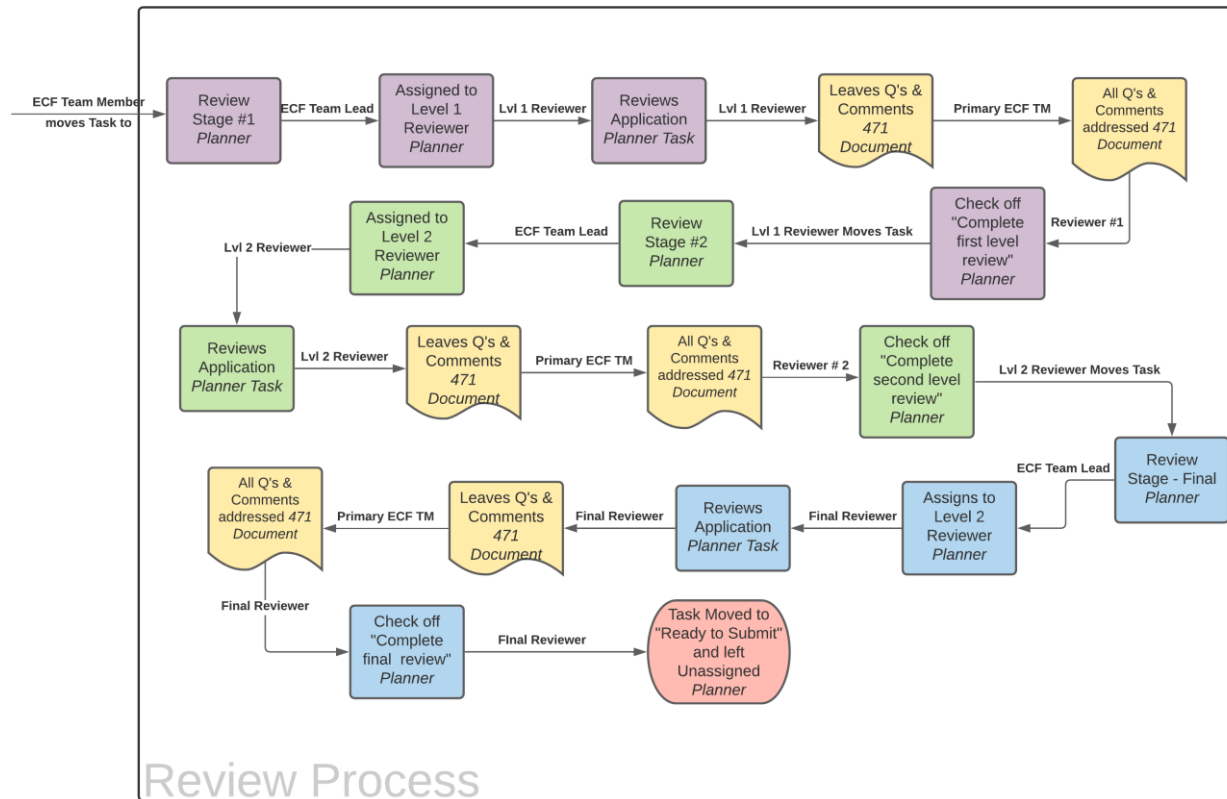
Process Development

Process Overview

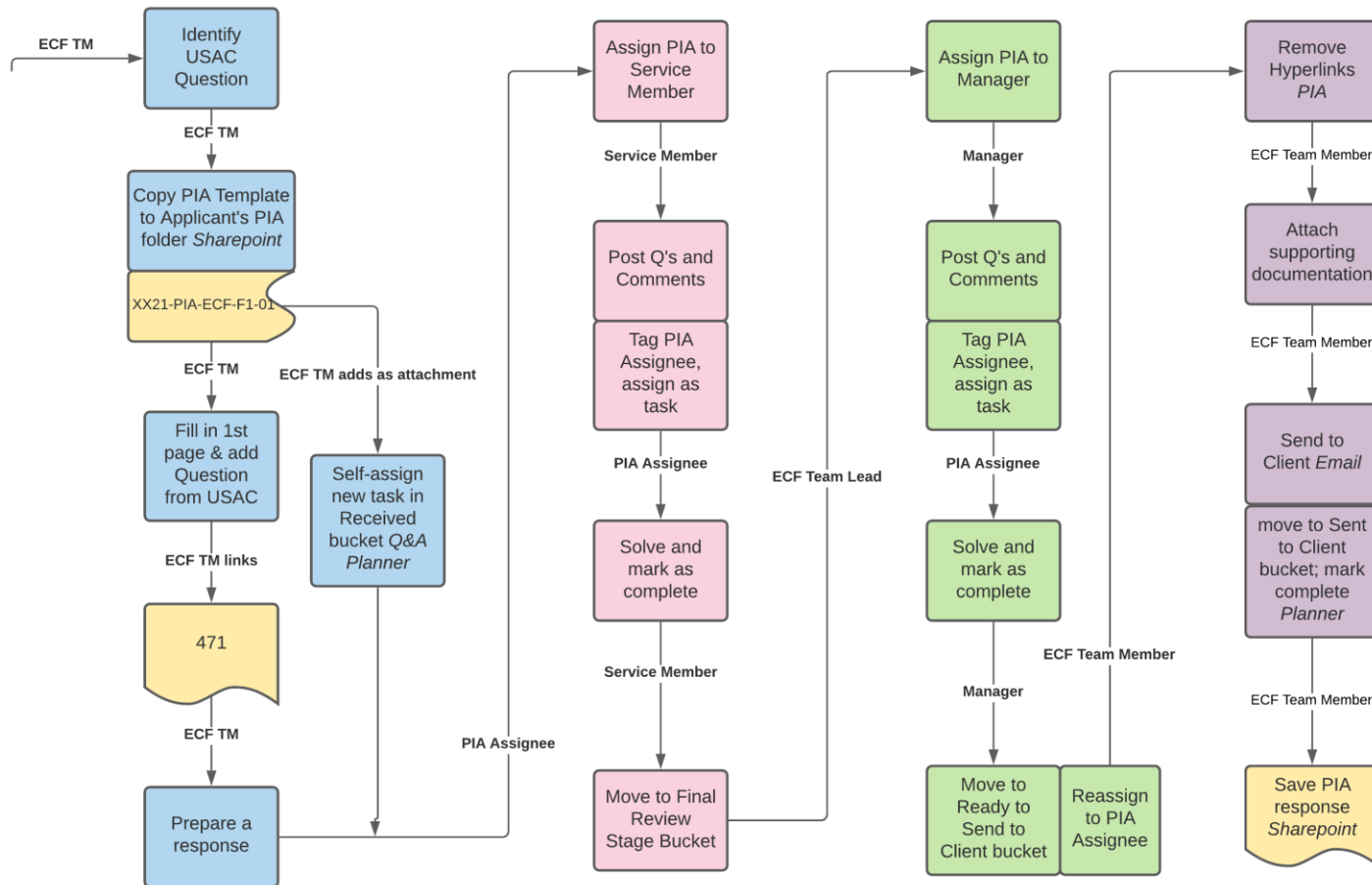


Process Development

Review Process



Process Development



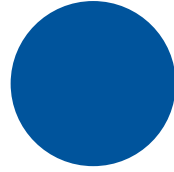
PIA Response Process

Gemba (現場)

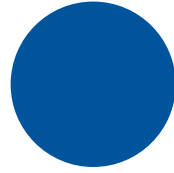
“On site”

148 Status Updates Last Week

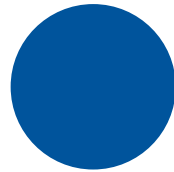
Since Sending out Status Updates we...



- Increased intuitive information layout



- Decreased the amount of time it takes to find information



- Have had more responsive clients

Net Gain

FFL

- Smoother ECF process
- Increased client communication

Myself

- Professional Experience
- Process Implementation Practice